

How early do I need to submit my request?

We recommend submitting four to six weeks prior to the dates you wish to request. If you are interested in coming in April, May, or early June, you will need to submit much earlier—April and May dates are generally booked solid by January. Expect processing your request to take up to five days, and leave yourself time to schedule buses as needed. If you are taking a workshop, please also take into account the time it will take your school to process check requests or collect money from students. If payment is not received thirty days prior to the date of your trip, your workshops, enrichment options and visit are subject to cancellation.

Why does my form ask for multiple dates?

To ensure the quality of all of our group visits, we limit the number of groups that can visit us on any given day. Although we will make every effort to book your first choice date, it may be necessary to find another viable date. If you provide us with three options, it increases the likelihood of finding a match quickly, without the delay of extra emails or phone calls.

What if there is only one date that works for my group?

If only one date works for your group, please type your choice into any of the required spaces.

Why is my group not allowed in the *Hands-on Habitat* play area?

Our Hands-on Habitat provides a special experience to Museum visitors who are very young, and that experience can be quickly compromised by large numbers of children, or by older children entering the Hands-on Habitat.

Where can we get lunch in the area?

The Nature Museum does not have its own restaurant, so we encourage groups to bring their lunches to the Museum in small recyclable brown bags. If your group does need to buy lunch in the area, there are restaurant options nearby on Clark Street.

For any other questions, please email groups@naturemuseum.org.